

# User Login Information Sheet



The HOTPin authentication system can be configured to allow users to set up, or provision, their own accounts. The HOTPin administrator can enable or disable each of the provisioning features; this form may include the following information to help you complete these tasks:

- Set up your HOTPin account
- Set up client software
- Access the login page for your organization's network or protected system

The content below only includes information relevant for your use – for security, no passwords/passphrases. The **HOTPin User Website** section provides information to set up or access your HOTPin account. The **Login** section provides information to complete the login process.

**Note:** Using a PDF viewer besides Adobe® Reader® may disable some document functionality and may change how the content displays.

## HOTPin User Website

If the User website has been enabled by your administrator, see online help for instructions to set up an account or to log in.

### All Users

HOTPin User Website URL: \_\_\_\_\_

Authentication system:  
If selected, indicates available login option.  Active Directory  HOTPin

Active Directory user name \_\_\_\_\_

HOTPin user name:  User creates  
 Assigned: \_\_\_\_\_

User required to create PIN:  Yes  No

PIN is assigned:  Yes

### Token Provider Users

The following Token Providers are available:  Do Not Change the Default  
 CixEmailOTP - Email OTP  
 CixHttpOTP - HTTP OTP  
 CixSmsOTP – SMS OTP

## Login

Use the information below with the login instructions for either client software or token providers.

### All Users

Login page URL:  
Applies to HOTPin systems with a web page log in. \_\_\_\_\_

Login method:  
Indicates which login instructions to follow.  HOTPin w/ UAG  HOTPin w/ RADIUS

HOTPin user name (if assigned): \_\_\_\_\_

Additional passwords:  
Other passwords you may need. \_\_\_\_\_

PIN required:  Yes  
If yes, either administrator or user creates.  PIN assigned  User creates

### Token Provider Users

Send Command: \_\_\_\_\_

### Client Software Users

To Self-Provision Software/Token Key HOTPin User Website URL: \_\_\_\_\_

To Install Software from a Provided File Client software installation file name: \_\_\_\_\_

Client software installation file location: \_\_\_\_\_

Token Key Encryption User required to create key passphrase:  Yes (6-16 characters without spaces)  
 No

To Import ProvidedToken Key Key format:  File  String

Information for file formatted keys Token key configuration name: \_\_\_\_\_

File passphrase (if required): See your system administrator if needed

To Import Key from network Host name/IP address: \_\_\_\_\_

Active Directory password: See your system administrator if needed

QR Code Authentication QR authentication is enabled for the following:  System Login  
 HOTPin User Website